

PUBLIC ANNOUNCEMENT

ERA IN-PERSON APPLICATION ASSISTANCE

IF YOU NEED IN-PERSON ASSISTANCE TO APPLY FOR EMERGENCY RENTAL ASSISTANCE THERE ARE RESOURCES AVAILABLE.

STAFF ARE AVAILABLE TO ASSIST RESIDENTS AT SELECT PALM BEACH COUNTY LIBRARY BRANCHES.

HOURS ARE MONDAY THROUGH FRIDAY 10am-12pm & 1pm-4pm.

NO APPOINTMENT NEEDED.

PLEASE NOTE DOCUMENTS MAY **NOT** BE DROPPED OFF.

PARTICIPATING LIBRARY BRANCHES

Hagen Ranch Rd 14350 Hagen Ranch Rd, Delray Beach, FL 33446

Gardens Branch 11303 Campus Dr, Palm Beach Gardens, FL 33410

Okeechobee Branch 5689 Okeechobee Blvd, West Palm Beach, FL 33417

Glades Rd Branch 20701 95th Avenue South, Boca Raton, FL 33434

Belle Glade Branch 725 NW 4th St, Belle Glade, FL 33430

Acreage Branch 15801 Orange Blvd, Loxahatchee, FL 33470

West Boca Branch 18685 FL-7, Boca Raton, FL 33498 (TEMPORARILY UNAVAILABLE)

Royal Palm Beach Branch 500 Civic Center Way, Royal Palm Beach, FL 33411

Greenacres Branch 3750 Jog Rd, Greenacres, FL 33467

Main Library Branch 3650 Summit Blvd, West Palm Beach, FL 33406

Assistance includes:

- Answering incoming phone calls from the public about how to apply, application status, and other frequently asked questions.
- Returning phone calls from public about the application process, documents needed, how to apply, and other frequently asked questions.
- Referring unanswered questions to the Coordinated Entry Network/Call Center at 561-355-4792.
- Collecting, scanning and uploading documents to client's applications.
- Creating OSCARSS accounts for clients who come to the branch for in person assistance.
- Assisting clients who come to the branches, with creating and submitting applications.
- Providing other customer/client support as needed.

THERE ARE ALSO SOCIAL SERVICE AGENCIES AVAILABLE BY APPOINTMENT.

SEE THE INFORMATION BELOW.

Non-Profit Organization ERA Application Assistance			
Agency Name	Location	Phone	Website
Adopt-a-Family Family Division of the Lewis Center	1000 45th St West Palm Beach 33407	561-444-0398	www.aafpb.org
Farmworker Coordinating Council of Palm Beach County, Inc.	Lake Worth Office 1123 Crestwood Blvd Lake Worth 33460	Lake Worth 561-533-7227	www.farmworkercouncil.org
	Belle Glade Office 233 W Ave. A Ste D Belle Glade 33430	Belle Glade 561-992-0603	
Palm Beach County Housing Authority	3432 W 45th St West Palm Beach 33407	561-684-2160	www.pbchaf.org
Pathways to Prosperity, Inc. (P2P)	970 N Seacrest Blvd Boynton Beach 33435	561-523-0179	www.pathwaysboynton.org
The Lord's Place Prevention Team	2808 N Australian Ave West Palm Beach 33407	561-537-4652 561-494-0125 ext. 1115	www.thelordsplace.org
* Visit the agency's website for more information and to make an appointment.			