PUBLIC ANNOUNCEMENT

ERA IN-PERSON APPLICATION ASSISTANCE

IF YOU NEED IN-PERSON ASSISTANCE TO APPLY FOR EMERGENCY RENTAL ASSISTANCE THERE ARE RESOURCES AVAILABLE.

STAFF ARE AVAILABLE TO ASSIST RESIDENTS AT SELECT PALM BEACH COUNTY LIBRARY BRANCHES.

HOURS ARE MONDAY THROUGH FRIDAY 10am-12pm & 1pm-4pm.

NO APPOINTMENT NEEDED.

PLEASE NOTE DOCUMENTS MAY NOT BE DROPPED OFF.

PARTICIPATING LIBRARY BRANCHES

Hagen Ranch Rd 14350 Hagen Ranch Rd, Delray Beach, FL 33446
Gardens Branch 11303 Campus Dr, Palm Beach Gardens, FL 33410
Okeechobee Branch 5689 Okeechobee Blvd, West Palm Beach, FL 33417
Glades Rd Branch 20701 95th Avenue South, Boca Raton, FL 33434
Belle Glade Branch 725 NW 4th St, Belle Glade, FL 33430
Acreage Branch 15801 Orange Blvd, Loxahatchee, FL 33470
West Boca Branch 18685 FL-7, Boca Raton, FL 33498
Royal Palm Beach Branch 500 Civic Center Way, Royal Palm Beach, FL 33411

Assistance includes:

- Answering incoming phone calls from the public about how to apply, application status, and other frequently asked questions.
- Returning phone calls from public about the application process, documents needed, how to apply, and other frequently asked questions.
- Referring unanswered questions to the Coordinated Entry Network/Call Center at 561-355-4792.
- Collecting, scanning and uploading documents to client’s applications.
- Creating OSCARSS accounts for clients who come to the branch for in person assistance.
- Assisting clients who come to the branches, with creating and submitting applications.
- Providing other customer/client support as needed.
There are also social service agencies available by appointment. See the information below.

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Adopt-a-Family</td>
<td>1000 45th St West Palm Beach 33407</td>
<td>561-444-0398</td>
<td><a href="http://www.aafpbc.org">www.aafpbc.org</a></td>
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<tr>
<td>Family Division of the Lewis Center</td>
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<tr>
<td>Farmworker Coordinating Council of Palm Beach County, Inc.</td>
<td>Lake Worth Office 1123 Crestwood Blvd Lake Worth 33460</td>
<td>Lake Worth 561-533-7227</td>
<td><a href="http://www.farmworkercouncil.org">www.farmworkercouncil.org</a></td>
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<td></td>
<td>Belle Glade Office 233 W Ave. A Ste D Belle Glade 33430</td>
<td>Belle Glade 561-992-0603</td>
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<tr>
<td>Palm Beach County Housing Authority</td>
<td>3432 W 45th St West Palm Beach 33407</td>
<td>561-684-2160</td>
<td><a href="http://www.pbchafl.org">www.pbchafl.org</a></td>
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<tr>
<td>Pathways to Prosperity, Inc. (P2P)</td>
<td>970 N Seacrest Blvd Boynton Beach 33435</td>
<td>561-523-0179</td>
<td><a href="http://www.pathwaysboynton.org">www.pathwaysboynton.org</a></td>
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<tr>
<td>The Lord's Place Prevention Team</td>
<td>2808 N Australian Ave West Palm Beach 33407</td>
<td>561-537-4652</td>
<td><a href="http://www.thelordsplace.org">www.thelordsplace.org</a></td>
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* Visit the agency’s website for more information and to make an appointment.