



NEED ASSISTANCE PAYING RENT AND UTILITIES?

**You may be eligible for
Emergency Rental Assistance (ERA)**

ONLINE ASSISTANCE PORTAL OPENS MARCH 10

ELIGIBILITY REQUIREMENTS

- » One or more household members experience a financial crisis caused by the COVID-19 Pandemic (directly or indirectly)
- » Total household income must be at or below 80% of Area Median Income (AMI) (refer to table at the back)
- » People who qualify for unemployment, experienced a reduction of income, incurred significant cost or experience other financial hardship due to COVID-19
- » Demonstrate a risk of homelessness or housing instability
- » Proof of income for all household members 18 years old or older
- » Valid Government ID
- » Landlords must register as a vendor with Palm Beach County
- » Only tenants (renter households) are eligible for utility assistance (homeowners are not eligible)

APPLY ONLINE AT:
www.rentalassistancepbc.org
or
www.pbcgov.org/OSCARSS

For more information:
Call: (561) 355-4792

**See back for
Frequently Asked Questions
(FAQs)**



810 Datura Street
 West Palm Beach, FL 33401
 (561) 355-4700
 pbcgov.com/communityservices



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FREQUENTLY ASKED QUESTIONS



Who is eligible to receive Emergency Rental Assistance?

Individuals or households residing in Palm Beach County who meet the following criteria to be eligible for this assistance:

- Qualifies for unemployment or experienced a reduction of household income, incurred significant costs, or experienced other financial hardships due to COVID-19
- Demonstrates a risk of homelessness or housing instability
- Has a household income at or below 80% of the Area Median Income (AMI). See table below.

Household/ Family Size	30%	50%	80%
1	\$18,450	\$30,750	\$49,200
2	\$21,100	\$35,150	\$56,200
3	\$23,750	\$39,550	\$63,250
4	\$26,350	\$43,900	\$70,250
5	\$30,680	\$47,450	\$75,900
6	\$35,160	\$50,950	\$81,500
7	\$39,640	\$54,450	\$87,150
8	\$44,120	\$57,950	\$92,750
9	\$48,600	\$61,500	\$98,350
10	\$53,080	\$65,000	\$104,000



What documents do I need to apply for the ERA program?

All clients must provide the following documents in order to apply for services.

- Evidence of COVID-19 direct impact
 - o Reduction of loss of income, such as paystubs showing loss of income
 - o Lost employment, like a letter from employer
 - o Qualified for unemployment— Approved unemployment determination
- If you were indirectly impacted by COVID-19, you must present the following:
 - o Increase in expenses due to COVID-19
 - o Responsible for caring for children/grandchildren at home
 - o Caring for or being a high risk individual
- Evidence of risk of homelessness or housing instability
- Evidence of income eligibility
- Valid government issued ID
- Social Security Numbers for all household members. Applicant will have to provide copy of social security card. Household members must to provide copy if deemed necessary by the Case Manager.
- For rental assistance, landlords must be registered as vendors with Palm Beach County.